

Australian Government

Forest and Wood Products Research and Development Corporation

Evaluation of Remedial Treatments for Surface Checks in Appearance Timber





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Publication: Evaluation of Remedial Treatments for Surface Checks in Appearance Timber

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Prepared for the

Forest & Wood Products Research & Development Corporation

by

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EXECUTIVE SUMMARY

Objective

The objective of this study was to review and evaluate the role and performance of fillers (and other potential treatments) as economical and practical remedial solutions to exposed internal checks in appearance grade sawn timber.

Key Results

The results from this study have revealed that there are a wide variety of commercial fillers available in the Australian and overseas markets. The products can be broadly broken down into seven different generic groups:

- Epoxy resin
- Shellac sticks
- Wax fillers
- Water-based fillers
- Oil-based fillers
- Auto body fillers (Flexible fibreglass putty)
- Glues

Extensive consultation with many timber suppliers, furniture manufacturers and research organizations, both in Australia and overseas, has confirmed that there are only minor differences in commercial products with little product differentiation. Many of the products found overseas appear to be very similar to those available in Australia. Wood conservation experts in Canada have critiqued a number of formulations and have developed two formulations based on epoxies and silicon rubber. These were filled with glass or phenolic microballoons to adjust the rheology, shrinkage and paintability/stainability of the fillers. There is some scope for the further investigation of these materials as additives to fillers.

The biggest drawbacks to the use of filling products by furniture manufacturers are the direct and opportunity costs, and the difficulty in matching filled areas with the surrounding wood after final staining. Attempts to quantify costs were unsuccessful. Anecdotal evidence suggests that some furniture manufacturers are starting to source timber species and suppliers with a reputation for producing timber with no or minimal internal checking.

Further Work

The remedial treatment of internal checking is a stop-gap approach that furniture producers are increasingly unwilling to undertake. Further work is recommended to investigate the causes of internal checking and methods of eliminating or minimising its occurrence. Some effort toward the development of practical means of detecting the presence of internal checking in timber is also warranted. The development of remedial treatments to either 1) match the characteristics of wood grain and colour or 2) remove the defective wood and replace it with another piece of wood with matching appearance, would

be of most benefit to the saw millers. A short term project addressing the immediate problem of creating a filler which matches timber grain and the colour of stained wood by the addition of an additive to the existing commercial filler products was suggested by members of the working group.

TABLE OF CONTENTS

| EXECUTIVE SU | MMARY | 1 |
|--------------------------|---|----|
| Objective | | 1 |
| Key Results | | 1 |
| Further Work | | 1 |
| TABLE OF CON | TENTS | 3 |
| | N | |
| Causes and pre | vention of internal checking in Eucalypts | 5 |
| Why is drying | slow and collapse high in eucalypts? | 6 |
| Different types | of checking | 7 |
| Surface chec | king | 7 |
| | cking (honeycomb) | |
| | on | |
| Management o | f internal checking | 11 |
| Scope of the cu | ırrent study | 12 |
| | Y | |
| Working Grou | Ç | 13 |
| Industry Conta | cts | 13 |
| | DISCUSSION | |
| Epoxy Resin | | 15 |
| Shellac Sticks | | 16 |
| Wax Fillers | | 16 |
| Water-based F | illers | 17 |
| Oil-Based Fille | rs | 18 |
| Auto Body Fill | ers | 19 |
| Glues | | 20 |
| Ranking of Fill | er Classes by the Working Group | 20 |
| Overseas Expe | rience | 21 |
| Industry Respo | nse | 22 |
| | TIONS AND CONCLUSIONS | |
| | List of Commercially Available Fillers in Australia | |
| APPENDIX B | List of Commercially Available Fillers Overseas | |
| APPENDIX C. | Working Group Ranking of Filler Classes | |
| APPENDIX D APPENDIX E | List of Sawmills, Furniture Manufacturers and Filler Suppliers Contacted | |
| | Transcript of 1 st Industry Workshop | |
| | Cincular Freatments for Surface Checks in Appearance Timber | |
| | S | |
| | nowledge of existing practices | |
| | | 46 |
| APPENDIX F. | Drying checks in Eucalypts – Fact Sheet. | |
| APPENDIX G. | Fact Sheet on Best Practices for dealing with internally checked material | 52 |

INTRODUCTION

The use of Australian hardwood timber for the production of furniture can be regarded as a high value adding process. The value addition chain involves furniture manufacturers producing furniture components from the timber and assembling these components into a final product. The manufactured product may take the form of a table, chair, desk, cabinet, bed-frame or other pieces of furniture. The final step in the manufacturing process is the finishing of the product with stains and varnishes to enhance the natural beauty of the wood.

One disadvantage in utilizing some Australian hardwood species is the presence of defects in the timber. The most common defects found in hardwood species include:

- Internal checking
- Lifted grain
- Gum Veins
- Gum flecks

It has been suggested that internal checking (particularly in Victorian ash timber) is the greatest cause of customer complaints to Australian hardwood timber mills. One of the difficulties in using hardwood timber that is prone to internal checking is that it is often difficult to detect the presence of checking until late in the manufacturing process. Typically, checking is detected by a visual inspection of the face ends of the boards. The difficulty is that internal checking generally does not occur along the whole length of the board but only in certain areas. Sometimes the timber may have internal checking which is not evident on the face ends of the board. As a result, such defects can often be missed and are only detected either during the processing of the timber or, in the worst-case scenario, only exposed after the final sanding of a manufactured unit. The presence of internal checks in the timber is often revealed in profile mouldings or as lifted grain in flat-dressed products. This can lead to the downgrading or loss of an expensive manufactured product. Either way, a certain amount of value-adding to the timber has already been undertaken before these defects are detected.

Several hardwood mills incur considerable additional expenditure in attempting to detect internal checks before the timber is delivered to the customer. However, the detection methods are imperfect, and unacceptable levels of defective material are creating on-going problems for furniture manufacturers. Quantification of the dollar cost of this issue to both the timber and added-value manufacturing industries is difficult, owing to the commercial sensitivities involved, but it is acknowledged that costs are likely to run into the hundreds of thousands of dollars.

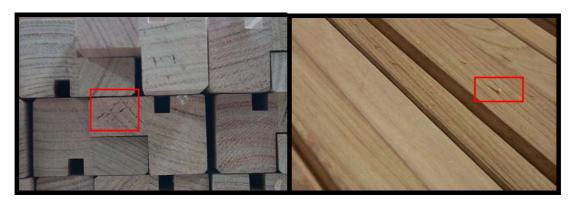


Figure 1. Internal checking in kiln dried Mountain ash window components (*left*) and lifting grain on dressed kiln dried Mountain ash (*right*).

Causes and prevention of internal checking in Eucalypts

Eucalyptus is generally a difficult timber to dry. The species are generally slow drying and collapse and collapse-associated drying degrade, particularly in low to medium density species, is common. Typical problems associated with drying include high shrinkage rates, steep moisture gradients, pronounced drying stresses and timber sets, surface checking of backsawn board faces and internal checking.

Good drying practice includes the protection of sawn timber before controlled drying in airdrying stacks or in pre-dryers. Protection of air-drying stacks from exposure to severe drying conditions, such as direct sunlight and high winds, is essential. Species susceptible to collapse are usually reconditioned in saturated steam at 100°C after pre-drying to moisture contents of 15-20%. Usually good recovery of collapse is obtained. Sometimes poor recovery of collapse can result if reconditioning is carried out while the core moisture content is above the fibre saturation point (FSP), i.e. >30%, or if the wood is dried below 12%. If timber containing a core moisture content above the FSP is reconditioned, poor recovery of collapse is usually associated with large internal checks and discolouration of the central zone.¹

High levels of shrinkage due to collapse are common in low to medium density Eucalyptus species, particularly those from the pale-coloured ash group (*Eucalyptus regnans*, *E. delegatensis*, *E. nitens and E. viminalis*, and other species with distinct differences between earlywood and latewood). Collapse of the fibre walls during drying is a prerequisite for internal checking². Collapse occurs during drying as water is removed from highly impermeable wood fibres which become distorted because of the high tensile forces generated in the lumen water. As a result the surface profile of the wood takes on a corrugated or otherwise deformed appearance. Internal checking is usually not evident until after the wood is further processed. It

¹ Rule, R., "Internal Checking in Victorian Eucalypts. Identification of Techniques and Best Practices" TPC, 2002.

² Ilic, J. (1999) "Shrinkage-related degrade and its association with some physical properties in Eucalyptus regnans F. Muell". Wood Science & Technology 33: 425-437

cannot be alleviated by reconditioning with steam. The effects of the checking are often seen in material after it is planed or deep moulded.

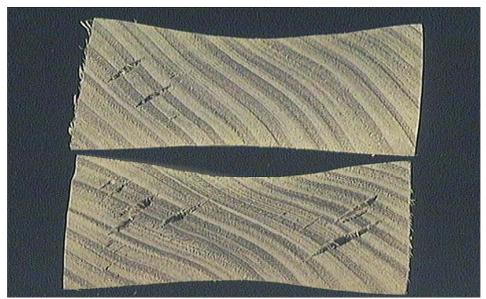


Figure 2. Poor recovery of collapse after steaming and large internal checks spanning several growth rings.

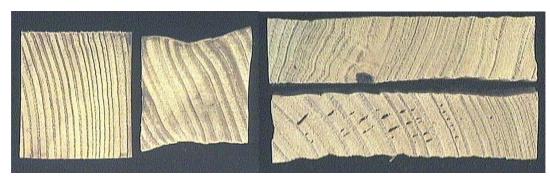


Figure 3. Collapse indicated by corrugated and distorted outline in specimen's cross-section compared with non collapsed specimen (left).

Why is drying slow and collapse high in eucalypts?

Upon transformation to heartwood, the death of living parenchyma cells is accompanied by the deposition of a variety of wood extractives and the frequent development of tyloses (growths) into the vessels through the vessel pit membrane, thus blocking the vessels. The wood extractives line and impregnate the fibre walls. One result of these processes in eucalypts is that the heartwood is highly impermeable, making it difficult for water to move during drying as there are no direct flow paths for the water other than diffusion. In addition, the moisture content in such material is high (often above 100% by dry weight of wood). This means that about half the weight of the wood is water. As it is the heartwood that constitutes most of the wood being

processed, drying is very slow in comparison to pine, which tends to consist predominately of sapwood.

Ordinarily, during wood drying, shrinkage is dependent on the wood density and the cell wall micro pores (capillaries) are large enough to allow the movement of moisture. Drying is then accompanied by the development of minor drying stresses, which cause little or no damage to the dried product. In eucalypts the porosity of the cell wall is low and pit capillaries are several orders of magnitude smaller than the openings in the pit membrane (margo) of the typical pine bordered-pit (ca 0.2μ). The evaporative forces associated with the removal of water exert very high stresses on the cell wall. When the cell lumen is water saturated, the removal of water is accompanied by a pulling together of opposite walls which causes collapse of the cell. Such cell collapse results in the overall shrinkage of the wood being much higher than that predicted by density alone. The different types of shrinkage that occur are illustrated in Figure 4.

Steam reconditioning can generally return collapsed wood to an appearance resembling its original shape, but if collapse is accompanied by internal checking, the checks remain. Reconditioning does not assist in the recovery of collapse arising from material containing reaction wood (tension wood).

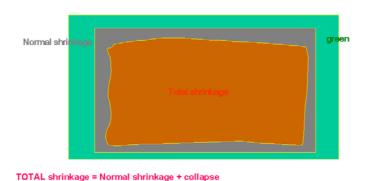


Figure 4. Comparison of shrinkages from green (outermost outline representing the undried state); normal shrinkage (uniform inner outline); total shrinkage including collapse (inner-most outline).

Different types of checking

Surface checking

Most eucalypts tend to check on back-sawn (tangential) faces, sometimes severely, but quartersawn (radial) surfaces usually remain comparatively free of checks. For this reason, and because of the greater stability of quarter-sawn timber, it is the preferred method of sawing of wood in Victoria and Tasmania that is intended for use in flooring, mouldings, joinery and other appearance products. When checks occur they tend to close towards the end of the drying process and may be hard to detect on the surface of the timber.

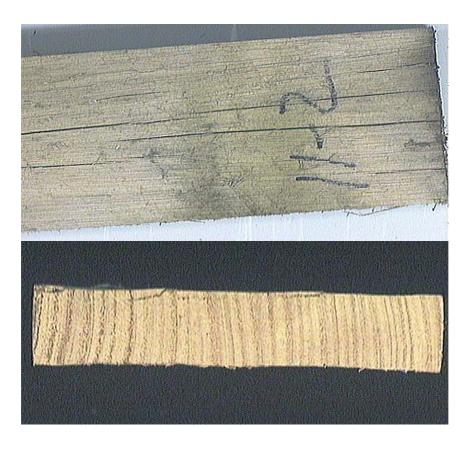


Figure 5. Surface checks in a backsawn board (above) not showing end-grain. Surface checks in radial face (below) caused by felling damage rather than as a result of drying.

Internal checking (honeycomb)

Internal checking is prevalent in young or old tress of susceptible species such as *Eucalyptus regnans, E. delegatensis E. nitens, and E. viminalis*. It is more common in material near the pith, and is more severe when high initial drying temperatures are used, although it can occur even at ambient temperatures.² Internal checking is usually more pronounced in boards greater than 15mm in thickness, and is usually absent altogether in thinner material.

Reconditioning tends to close the checks, but subsequent machining of the surface, especially deep moulding, can expose them and give them the appearance of surface checks. Currently there is no method that can be applied to eliminate checking in susceptible material.

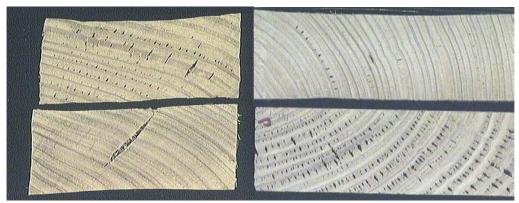


Figure 6. Internal checking with different levels of severity. The large drying check (lower left) is not associated with collapse.

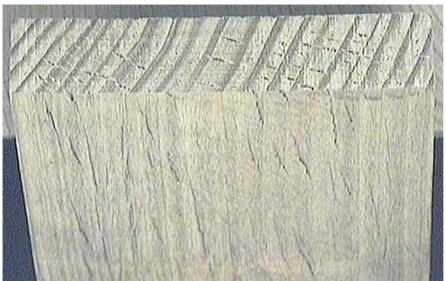


Figure 7. Internal checking evident on the surface of a board as raised grain.

Check formation

When wood begins to dry out, the surface layer attempts to shrink on an immovable (wet) core and is restrained from doing so. If the surface layer were removed from the surface and allowed to shrink unrestrained, it would normally shrink much more than it actually does. The same would apply to any thin layer taken from anywhere in the specimen. As a result, the layer dries in a stretched state creating a tensile stress. The more the layer stretches, the higher the stress becomes. There is a limit to which the wood can stretch across the grain, and the fibre strength properties have an important influence on this behaviour. This concept is illustrated in Figure 8 with the relative size of the 'difference' arrow indicating the severity of the stress. When the layer is stretched beyond the strength limit of the wood, a check will begin at the weakest point. The majority of these weak points in the wood structure will appear in the low-density earlywood as shown in Figure 9.

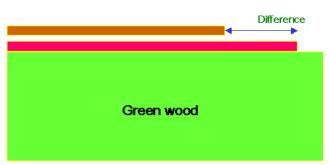


Figure 8. Shrinkage restraint. Upper rectangle indicates the shrinkage of an isolated layer of wood. The rectangle below indicates the amount that the restrained layer actually shrinks. "Difference" indicates how much it is effectively stretched.

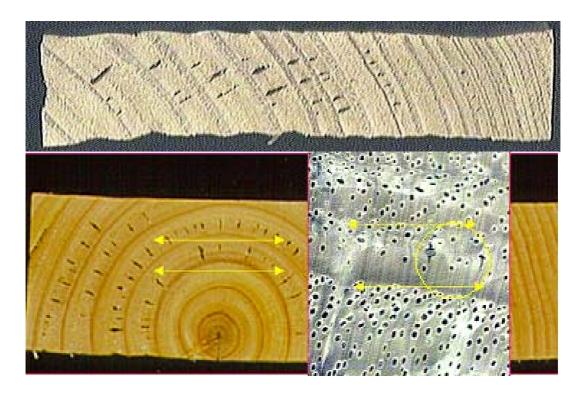


Figure 9. Internal checks mainly within the low-density earlywood (top). Differential shrinkage zones shown by arrows (bottom). Circle indicates the early formation of internal checks on a magnified portion of the cross section.

These points of low strength often occur at the junction of rays and vessels within the low-density earlywood. A clear association with wood collapse can also be seen from the distorted outlines of the wood vessels in the upper part of the enlarged image of the wood structure in Figure 9. In the collapse susceptible species that have a marked difference between earlywood and latewood, there is an interaction between normal shrinkage and collapse. The interaction will produce differential movement of the earlywood and latewood. During the early stages of

drying when the wood is still above FSP, excessive collapse occurs mainly in the earlywood zones. Collapse susceptible material often shows this corrugated outline a day or two after timber is sawn. This effect can be seen in Figure 9 (top). As drying progresses, areas of wood surrounding the rapidly collapsing zones of wood buckle. If the latewood bands or existing dry zones of wood are sufficiently strong to resist the tendency to deform, the collapsed earlywood zone will form checks in low strength material. This process will continue progressively from the outside of the board to the inside until all the wood is below the FSP.

When the moisture content of the central part of the board has fallen below the FSP, the timber can be reconditioned with steam. Usually the reconditioning process recovers the buckled or collapsed zones, and the checks tend to close, but they do not disappear.

Management of internal checking

Currently there are no specific drying schedules for preventing internal checking in some susceptible material. However, internal checking may be minimised by pre-drying with mild conditions.

Material near the pith from approximately the first 10 growth rings may show signs of internal checking. In older wood, the incidence of internal checking will vary; it may be present or absent, although there are indications that it is more likely to occur in growth rings with very low-density earlywood particularly in boards thicker than 25mm.

Reduction in checking can be obtained in check-prone material by drying thinner boards e.g.

- Boards <12–15 mm thick tend to show no appreciable checks
- Checking increases with board thickness greater than 15 mm

Thin boards are less susceptible to internal checking because they can distort more readily during drying.

Temperatures above 30°C, high air velocities and low humidity should be avoided during the initial stages of drying. Whether or not such mild conditions need to be maintained throughout the entire pre-drying stage is still unresolved, but a more conservative approach may be safer. However, it is absolutely critical that the core moisture content of the timber be dried below FSP prior to reconditioning with steam. This is important because little or poor collapse recovery will take place. Any part of a board still above FSP will re-collapse and probably check excessively upon kiln drying (see Figure 1).

Some degree of checking may be acceptable in applications where the checks will not be exposed or are concealed e.g. the underside of panelling or flooring. If the wood is to be used

for deep rebated furniture components and any checking is likely to be exposed, its presence may be revealed on the end-grain by exposing a cleanly cut cross-section 100 mm or more from the end of a board. Any internal checks will be seen in the low-density earlywood. Often, when the orientation of the growth rings is at an angle to the faces, raised grain may be evident as indicated in Figure 6.

Scope of the current study

Both timber mills and furniture manufacturers are investigating methods for the 'remedial' treatment of internal checks manifest either as internal checks on the face ends of the timber or as lifted grain on flat dressed surfaces. There are many commercial products available in Australia. However, no single product has currently been identified as being the solution to the problems faced by both the saw millers and the furniture manufacturers. Identification or development of a simple, cost-effective method for rectifying checked material during the (e.g. furniture) manufacturing process would generate substantial benefits to industry. For the timber industry, these benefits will take the form of improved relationships with end-user customers, reduced costs of reject material, and opportunities for increased sales. For manufacturers, benefits will include reduced costs associated with downgrading added value material, and better product quality.

The Forest and Wood Products Research and Development Corporation funded this project to evaluate the role and the performance of fillers and other potential treatments as economic and practical remedial solutions to exposed internal checks in appearance grade sawn timber.

The key elements of the project were to:

- 1. Establish an industry working group (timber industry, filler suppliers and end users).
- 2. Review current and potential filler types including 'non-traditional' fillers and application methods (input from working group), collate information and supply to the working group.
- 3. Rank the fillers and application methods for practicality, performance and cost (working group).
- 4. Produce a review document to identify and summarise project outcomes.
- 5. Transfer project outcomes to industry as follows:
 - (a) Draft fact sheets on the themes of (i) a summary of causes of and management practices for internal checking (targeted at end users) and (ii) a proposed set of best practices for dealing with internally checked material.
 - (b) Conduct two industry workshops to present the key findings of the review.

METHODOLOGY

Working Group

An Industry Working Group was established which met on 8 November 2001. The transcripts of this meeting are contained in Appendix E. As a result of the working group discussions, a list of remediation (filler) requirements was completed. The requirements for a filler for remediation purposes would have most or all of the following characteristics:

- 1. Non-shrinking
- 2. Acceptable cure time
- 3. Machinable
- 4. Stainable (colour matching)
- 5. Compatible with a range of finishes
- 6. Compatibility with abrasive methods (sanding)
- 7. Easy application
- 8. Capable of bridging checks
- 9. Adhesive properties
- 10. Flexible
- 11. Tough (act as reinforcement)

The working group listed the most likely defects to be filled in timber as:

- Lifting grain
- Gum veins
- Internal checks

An evaluation form (Appendix C) was forwarded to members of the Working Group who were requested to rate the various filler categories against the eleven criteria (see above) considered desirable for a remedial treatment to possess. Filler types were rated as *excellent*, *good*, *satisfactory* or *not satisfactory* against each criterion. Four completed evaluations were received.

Industry Contacts

Local and international timber, furniture, and filler manufacturers and suppliers and products and research organizations were contacted for discussions on products for the remediation of checked timber. Australian contacts were made by physical visits, telephone or email. Overseas information was obtained through Internet searches, by telephone and by email. A list of individuals, companies and organizations contacted is given in Appendix D. In many cases, the Australian timber and furniture manufacturers were willing to discuss their approach to the remediation of checked wood. Discussions with manufacturers and suppliers of filler products

centred on the variety of products that are available in Australia and overseas and the qualities of those products. The following questions were addressed:

- 1. What is nature of their operations? (eg. furniture manufacturer)
- 2. Is internal checking an issue?
- 3. What species of timber does internal checking occur in?
- 4. Are remediation techniques employed? What are they (materials, manufacturers and suppliers)?
- 5. Man hours the filling process takes?
- 6. What are the finishes that filling is compatible with? (eg. 2-pack polyurethane)

The questions listed above were also given to sawmills to give to overseas representatives to discuss with overseas furniture manufacturers. No responses were received back.

Many of the overseas furniture manufacturers were unwilling to disclose the products, if any, they used. Several overseas research organizations that specialized in wood and timber products were contacted and asked whether they were aware of any work on, or review of fillers that had been undertaken with a view to their use in filling checked timber. These organizations could offer very little assistance but some were able to provide information on manufacturers of fillers who were in turn contacted.

RESULTS AND DISCUSSION

A comprehensive review of the range of commercial fillers available in Australia has been undertaken. This list is given in Appendix A. A list of wood fillers available in the United States and Europe has also been collated and is listed in Appendix B. Grain fillers, which are designed to fill pores in the wood surface and produce a smooth and flat finish, have been excluded.

There are a large number of brand name wood fillers available in the market. These products can be broadly differentiated into seven different classifications depending on their chemical make-up³:

- Epoxy resin
- Shellac sticks
- Wax fillers
- Water-based fillers
- Oil-based Putties

³ Gerner, A., "Using Wood Fillers." Australian Wood Review. Loganholme, Qld: Interwood Holdings Pty. Ltd.; 34:88-90 (2002).

- Auto body fillers (Flexible fiberglass putty)
- Glues

The products available within these seven different groups may have slightly different characteristics depending upon their specific formulations. For example, some of the water-based putties are so soft they are difficult to sand while other water-based putties are of acceptable hardness for sanding.

Most of the 'novel' fillers that have reportedly been experimented with in the past by the industry players were actually trial and error variations of existing formulations (eg. addition of sawdust to putty). Some of the products from overseas appear to have slightly different formulations and may act favourably on Australian timbers.

The following is a brief description of the different classes of fillers found both here and overseas.

Epoxy Resin

Epoxy resins are two-part mixtures that must be mixed accurately to achieve correct hardening. Epoxies are clear or can have oxide powders or other materials (eg. hairs) incorporated in them (either by the end user or by the manufacturer) to create a coloured or textured look. They set hard and can be used as reinforcement for the wood. Many of these systems are used for the repair of rotted or decayed wood such as joins in windows and doors. They can also be used in large holes and, because they cure hard, they are resistant to damage after setting. Epoxy resins tend to shrink as they cure so holes may have to be topped up during the curing process. These fillers are applied to the timber before staining and hence can be used by both furniture manufactures and timber producers. Polyfilla's Painter's Putty is an example of an epoxy-based filler found in Australia.

It should be noted that epoxy-based fillers have been tested by wood conservators both in Australia and overseas. Many formulations have been tested where the epoxy resin (quite often some form of Araldite) is mixed (either by the manufacturer or the end-user) with a number of inert fillers such as whiting, wood dust, china clay, glass or phenolic microballoon.⁴ An epoxy/microballoon mixture has been adopted for use in the Ethnology Laboratory of the Canadian Conservation Institute.^{4,5} Epoxies that have been further modified with other additives

⁴ D. W. Grattan and R. L. Barclay, "A study of gap-fillers for wooden objects", *Studies in Conservation*, **33** (1988), 71-86.

⁵ R. Barclay and C. Mathias, "An epoxy/microballoon mixture for gap filling in wooden objects", *Journal of the American Institute for Conservation*, **28** (1989), 31-42.

and fillers have been used for the repair of historic wooden buildings.⁶ Other conservators have used silicone rubber mixtures⁷ but there can be some difficulty in painting these materials.⁸ There appears to be some scope to further investigate the use of epoxy-based fillers that have been modified by the inclusion of modifiers such as microballoons.

One of the overseas research organizations (BRE) contacted suggested that the Dry Flex system by Window Care Systems was one of the better products for giving a flexible, durable repair. Window Care Systems Ltd. is a wholly owned subsidiary of the Dutch Company, Repair Care Systems B. V. specialising in all aspects of timber repair. This product is a modified two-part epoxy that contains a special two-part liquid epoxy primer. One of the marketing points for this product is that there is colour change from green to yellow when the two components are correctly mixed. It is claimed that this product behaves just like wood and can be planed, routed, nailed, screwed and is very flexible. It is further claimed that it has good "slump" resistance and can be painted with all types of solvent and water based decorative paints and wood stains. This product is used with a primer to promote good adhesion to the wooden substrate.

Shellac Sticks

Shellac sticks are small hard sticks made of a blend of shellac and wax. The sticks are heated, usually with a hot knife, to soften the wax, which is then melted into the holes in timber. Chiselling followed by sanding is the usual method used to remove the excess because shellac dries very hard and very quickly (just a few minutes). Colours vary according to manufacturer. Like wax fillers, this type of filler is applied after staining and hence they are only suitable for use by the furniture manufactures.

Some examples of shellac filler sticks available in Australia are those made by Woodtek and Konig (Ko 142 Shellac and Ko 143 Hard Wax Plus).

Shellac sticks have an indefinite shelf life and can be used on an as needs basis. Shellac sticks are most appropriate for touch up work or for very small faults that are not very deep.

Wax Fillers

Wax fillers are used most commonly for filling small imperfections and for touch-up work. They are very similar to shellac sticks. They are commonly used in the restoration of furniture. Wax fillers can be further differentiated into two classes of products, natural waxes (such as

⁶ M. Philips and J. Selwyn, "Epoxies for wood repairs in historic buildings", *Heritage Conservation and Recreation Service Publication No. 1*, US Department of the Interior, Washington DC (1978).

⁷ D. W. Grattan and R. L. Barclay, "A silicone rubber/miroballoon mixture for gap filling in wooden objects", *ICOM Committee for Conservation*, 8th Triennial Meeting, Sydney (1987) Vol 1, 183-187.

⁸ Benita Johnson, National Gallery of Australia, *private communication*.

beeswax) and synthetic waxes. The wax fillers are often sold as wax sticks which can be broken off and worked with the fingers to soften the wax prior to pressing into holes in the timber or are rubbed on to small imperfections such as cracks and scratches. Waxes can also be melted and dripped into gaps and holes. This is usually the preferred method of application to be used if the holes to be filled are large. A chisel is used to remove the excess and a soft cloth can be used for buffing. Wax fillers come in a wide variety of colours that can be mixed and are often sold in boxed sets. Waxes are used after staining and hence can be well colour matched to the finished product. Some waxes can be used prior to the final protective coat being applied. Waxes have an indefinite shelf life and can be used on an as needed basis.

Some examples of waxes available in Australia are:

- Gilly Stephenson's Beeswax Filler Sticks
- Liberon Wax Filler Sticks
- Mirotone's Microwax Beeswax Sticks
- Woodtek Hard and Soft Wax Filler Sticks
- Inca Beeswax Instant Repair Sticks

Water-based Fillers

Water-based fillers are probably the best recognized of the filler products. These fillers are based on a general formulation of bulking agent, carrier and binder⁹. Many timber-coating companies offer a water-based filler in their range. These fillers can be already premixed as ready-to-use (RTU) systems or they are sold as dry powders and are mixed with water at the point of use. They are fast drying, have a long shelf life, and are compatible with a wide variety of finishes. They are easy to work and sand. Drying times depend on the thickness of the filler, the depth of the hole and the ambient air temperature. Drying times can be decreased by the use of heat guns. Most brands claim to air dry in about an hour. Many brands have a range of colours to choose from and can be colour matched by blending different colours. The colour of these fillers can also be changed by the addition of universal tinters to achieve the correct colour match. These materials are applied to the timber before staining and are therefore suitable for use by both furniture manufacturers and timber millers. Care needs to be taken with these materials as they have a tendency to shrink while drying.

Some examples of water-based fillers found in Australia are

- Agnew Water Putty Multipurpose Filler
- Cabot's Woodtone Putty
- Colonial Products Water-based Wood Filler
- Feast Watson Timberfill

⁹ Jeff Jewitt, "Using Paste Wood Fillers" at http://www.wwforum.com/faqs_articles/fillers.html

- Franklin International Titebond Wood Filler
- Intergrain Woodblend
- J. W. etc Woodfiller
- Mirotone Microputty 916
- Timbermate Water-Based Wood Filler
- Wattyl Woods Stop Timber Putty

A number of overseas water-based fillers were also found. The following list is not exhaustive but covers the products commonly carried by the larger supply companies. Some of these fillers are:

- OSI FI:X Wood Patch-Easy Water Cleanup Formula
- BonaX Pacific Filler
- Colour Putty Company's Waterborne Colour Putty
- Dura Seal Trowelable Wood Filler
- Dura Seal Wood Patch
- Dura Seal Wood Putty
- Eclectic Products Inc Famowood Water-based Wood Filler
- H. F. Staples Miracle Wood Latex Filler
- H. F. Staples Wood Tone Putty
- Laurence-David Inc Celo-Set Wood Filler
- Mohawk Finishing Products Fil-O-Wood
- Red Devil Powder Wood Putty
- Woodwise Full-Trowel Filler
- Woodwise Wood Patch
- Woodwise Powdered Wood Filler
- Woodwise No-Shrink Patch Quick

In addition to the water-based fillers especially designed for timber, there are other materials, such as plasters, that could be used for filling checks. The disadvantage of these materials is that they often dry to a white finish and hence do not match the surrounding timber character. These materials would only be useful for timber objects that are to be painted over.

Oil-Based Fillers

Oil-based wood fillers are often based on natural oils such as linseed oil and were amongst the earliest fillers developed. Like the water-based wood fillers, the general formulation of oil-based fillers consists of bulking agent, carrier and binder⁹. Oil-based fillers are easy to apply but require a longer drying time than water-based fillers. Drying times are often in the order of days to weeks, limiting the industrial use of these products where time constraints are important.

Some examples of oil-based fillers in Australia include:

- Colonial Products Old-fashioned Linseed Oil Putty
- Polyfilla Putty
- Robertson's Putty
- Selleys' Special Putty
- Selleys' Wood Filling Putty

Some examples of oil-based putties overseas include:

- Bartley Oil-based Wood Filler
- Color Putty Company Oil-based Color Putty
- H.F. Staples Professional Wood-tone Putty

Auto Body Fillers

Auto body fillers are usually based on polyester resins. Some resins may be modified with styrene. They often come in two-parts that must be mixed accurately. Auto body fillers dry very quickly, within about ten minutes, to a very hard solid. Their hardness makes these products ideal for sanding. The hardness may be excessive for some uses and they can move if used to fill large holes. They can also shrink while curing.

Auto body fillers come in a large variety of colours and neutral shades and can be coloured using universal paint tinters by the end-user. Representatives of many of the hardwood producers contacted believe that this is the most effective product for filling gum veins. Some manufacturers have tailored some of these products especially for timber applications.

Examples of auto-body fillers in Australia include:

- GPI Automotive Products Kontor Light Weight Body Filler
- K&H Surface Technologies PRObuild series of body fillers (includes some formulations especially designed for use with wood)
- Selleys' Plasti-bond
- Tremco All Purpose Filler

Many of the manufacturers of imported Asian furniture exhibited at the recent 2002 Furntex furniture trade show appeared to have used auto body fillers to repair holes in the wood. Auto body fillers are inexpensive to use.

Glues

Glues can be used as fillers, but they have fairly limited applications. There are numerous types of glues including 'superglue', animal glues (which must be heated for application), PVA and urea formaldehyde. A glue-filled area tends to stand out after polishing and the glue may move over time. Glues can be effective in stabilising 'lifting grain'. Many woodworkers use mixtures of wood dust and glue to make a crude wood filler. Such mixtures may not be stable and can move over time.³

Glues are not supplied in a range of colours and most dry to a clear finish. However, they can be surface tinted with a spirit stain prior to polishing.

Ranking of Filler Classes by the Working Group

The working group was asked to rank the seven different classes of fillers according to a set of 11 criteria. These criteria were:

- Non-shrinking
- Acceptable cure time
- Machinable
- Stainable (colour matching)
- Compatibility with a range of finishes
- Compatibility with abrasive methods (sanding)
- Ease of application
- Capacity to bridge checks
- Adhesive properties
- Flexible
- Tough (act as reinforcement)

Four responses were received. The responses are summarised in Appendix C. Three were from timber saw millers and one from a furniture manufacturer. The furniture manufacturer commented that whilst they were aware of these fillers, they had not used many of them.

The three timber saw millers who responded had varying experiences of the different fillers. One saw mill had done extensive tests on a number of different fillers. No class stood out as exceptional across the range of criteria. Examples of each filler class were found to range from not satisfactory to good or excellent for the eleven criteria. The other two mills suggested that auto body fillers were very good. These were often used tinted with black to make the surface check resemble a gum vein or pocket. Water-based wood fillers and glues were rated satisfactory to good. The other filler classes were rated not satisfactory to good against the criteria.

Overall, there does not appear to be an extraordinary class of filler or product that is universally recognized. Saw millers have tested many different fillers across the seven classes. The furniture manufacturers have not tested as many and do not believe that any filler exists which would meet their requirements. They do not want to have to use fillers, mainly due to the increase in labour costs, and are increasingly turning to timber species with reputations for little or no checking.

Overseas Experience

A survey of filler suppliers, furniture manufacturers, timber suppliers and research organizations overseas was undertaken in the course of this project. Research organizations that had a wood background were especially targeted. The list of contacts can be found in Appendix D. The majority of overseas contacts were from North America and Europe. Some contacts from Indonesia were also made. There are a number of commercial wood fillers in the market. As in Australia, many of these fillers can be classified into the seven broad groupings discussed previously. It did not appear that there was anything new or unusual being used in the industry, any innovative fillers being commercially sensitive. Many of those contacted referred us to the major commercial fillers such as those produced by the Willamette group of companies in the USA or the ICI chemical company in the UK. Most of the research organizations contacted could not offer much assistance regarding fillers. The UK organization, Building Research Enterprises, was the only one that had done any comparison testing over the years. These tests were targeted more towards wood repair systems than the filling of appearance grade furniture.

One large American furniture manufacturer suggested that 'patching fillers' may be suitable. These fillers are based on resins of cellulose, rosin ester or emulsions with various extenders added. It was recommended that the emulsion type fillers gave the best results with good colour acceptance and no shrinkage upon drying. The rosin ester type of filler did not accept colour well while some of the cellulose fillers were acceptable though others were difficult to work with mechanically. The manufacturer declined to provide brand names of these types of fillers. Another effective method of filling was to reverse roll coat a panel with a water-based filler. The major disadvantage with this method is that the whole panel must be treated. Internal checking was not regarded as a significant issue with this manufacturer as it was seen only occasionally in the walnut, oak and beech timbers used.

The most innovative group of fillers encountered were those used by professional conservators of wooden artefacts. Barclay and Gratten at the Canadian Conservation Institute investigated many of these.⁴ After a study of a number of formulations, they have focused on the use of either epoxy or silicon rubber based formulations filled with microballoons.^{4,5,7} The microballoons (or microspheres) are used as rheology modifiers and as a filler. The use of

microballoons is well known in the formulation of adhesives, plastics and paints. One US filler (Carpenter's Finishing Wood Filler by Elmers) advertises the fact that it contains microspheres for easy staining.

In summary, it appears that there is little new or innovative in the North American or European marketplaces.

Industry Response

The general response to the use of fillers for the remedial treatment of timber has been unenthusiastic. The use of fillers is a labour and time intensive process with many furniture manufacturers unable to justify dedicated staff for filling alone. Most of the sawmills surveyed, including those cutting mixed species and Victorian ash, do not use fillers at all. The cost associated with using fillers is particularly significant when the opportunity costs are taken into consideration e.g. producing other furniture components. Some of the disadvantages of using fillers that were cited included:

- The length of time required for the filler to dry
- The difficulty in achieving a colour match between the stained wood and stained wood filler
- Incompatibility of some fillers with some finishes

Attempts were made to quantify the cost of using fillers versus the cost of downgrade and reject units. Due to the commercial sensitivities of this information, little insight was obtained.

Detecting internal checks in incoming timber packs or, worse still, on partially or completely assemble units, has led to considerable frustration within the appearance grade furniture industry. Furniture manufacturers would like to see the issue of internal checking resolved by the saw millers. There is anecdotal evidence that furniture manufacturers are turning to timber species or saw millers with a history of producing timber with no or minimal internal checking. It is recommended that future work look into the causes of internal checking and methods of eliminating or minimising its occurrence. It is also recommended that work be undertaken in detecting the occurrence of internal checking in dry timber in order to facilitate a reduction in its incidence in material supplied to furniture manufacturers. The use of non-destructive evaluation (NDE) techniques would be particularly beneficial.

The response by saw millers on the potential use of the fillers as a short term solution to the immediate problem was slightly more enthusiastic. One respondent indicated that the development of remedial treatments to either 1) match the characteristics of wood grain and colour or 2) remove the defective wood and replace it with another piece of wood with matching appearance, would be of most benefit to the saw millers. A project to create a filler which

matches timber grain and the colour of stained wood by the addition of an additive to the existing commercial filler products is also warranted and has been suggested by members of the working group.

RECOMMENDATIONS AND CONCLUSIONS

The purpose of this project was to review and evaluate the role and performance of fillers (and other potential treatments) as economical and practical remedial solutions for exposed internal checks in appearance grade sawn timber.

During the course of the work, many different commercial fillers were found to be available in the Australian and overseas markets. Despite the numerous brand names of filler, it was found that all of the products could be broadly classified into seven product groups based on their composition. These seven generic groups were:

- Epoxy resin
- Shellac sticks
- Wax fillers
- Water-based fillers
- Oil-based fillers
- Auto body fillers (Flexible fibreglass putty)
- Glues

An extensive consultation process encompassing timber suppliers, furniture manufacturers, fillers suppliers and research organizations, both in Australia and overseas has found that there are only minor differences in commercial products. Many of the products available overseas appear to be very similar to those available in Australia. No one stand out filler product was found. The choice of filler used was often based on personal preference and/or required need. The number of different end-user requirements combined with the number of different filler choices would make the testing of fillers cumbersome. Wood conservation experts in Canada were found to have critiqued a number of formulations, both commercial and homemade. They developed two formulations based on epoxies and silicon rubber fillers that have been modified with glass or phenolic microballoons. These microballoons were use to adjust the rheology, shrinkage, paintability/stainability and reduce the overall cost of the filler. There might be some scope for the further investigation of these materials.

There are several disadvantages in the use of fillers. The direct and indirect costs of using the filler and the difficulty in matching filled areas with the surrounding wood after final staining were cited as drawbacks. Attempts to quantify the costs were unsuccessful. The adoption of fillers as a solution to internal checks is seen as both uneconomic and impractical by both sawmills and furniture manufacturers and an approach that people are unwilling to make.

Anecdotal evidence suggested that some furniture manufactures were seeking to source timber species and suppliers with a reputation for producing check-free timber.

With many end users unwilling to adopt the wide spread use of fillers, further long term work is recommended to investigate the causes of internal checking and methods of eliminating or minimising its occurrence. Some effort directed towards the development of practical means of detecting the presence of internal checking in timber before use by the furniture manufacturers is also warranted. A short term project addressing the immediate problem of creating a filler which matches timber grain and the colour of stained wood by the addition of an additive to the existing commercial filler products is also warranted and has been suggested by members of the working group. Comparative testing between filler classes would have merit, but due to the number of different fillers on the market, combined with different end-user requirements, such a study could be scientifically challenging.

APPENDIX A List of Commercially Available Fillers in Australia

| Name | Company | Type of Filler | Notes |
|-----------------------------|------------------------|-----------------------|---|
| Inca Beeswax Instant | Acecroft | Beeswax | |
| Repair Sticks | | | |
| Water Putty Mutli | Angew | | Powder |
| purpose Filler | | | |
| Plastibond | Aussie Grip | | Translucent filler |
| | | | Sets in 20 min. |
| Cabot's Woodtone Putty | Cabots | Water-based | Can be finished with any Cabots water |
| | (Orica Woodcare) | | and oil-based clear finishes and wood |
| | | | stains |
| Permafix All Purpose Filler | Colonial Products | Acrylic | |
| Wood Filler (water-based) | Colonial Products | Water-based | |
| Old-fashioned Linseed | Colonial Products | Linseed oil-based | |
| Oil Putty | | | |
| Internal Filler | Colonial Products | | Powder |
| Steelframe Putty | Conway | linseed oil-based (?) | |
| Timberfill | Feast Watson | Water-based | 8 timber tones |
| | (Orica Woodcare) | | Can be stained |
| Titebond Wood Filler | Franklin International | Water-based Latex | Light yellow colour |
| | | | 10 min. dry time |
| Titebond Professional | Franklin International | Synthetic polymer | 6 colours |
| Wood Filler | | Wood fibres | |
| Easy Filler | Fuller | | |
| Building Filler | Fuller | | |
| Beeswax Filler Sticks | Gilly Stephenson's | Pure beeswax | 6 colours |
| Kontor Light Weight | GPI Automotive | polyester | |
| Bodyfiller | Products | | |
| Woodblend | Intergrain | Water-based | Interior/exterior use |
| | (Orica Woodcare) | | 9 colours (Australian timber) |
| Wood Filler | J.W etc | Water-based | |
| PRObuild flexi wood filler | K&H | Acrylic | |
| Kahfil | K&H | 2 part body filler | |
| Toucan | K&H Surface | 2-pack polyester | Automotive filler used in the furniture |
| | Technologies | | industry |
| PRObuild Interior Filler | K&H Surface | | White colour |
| Powder | Technologies | | |
| PRObuild Quickset | K&H Surface | | White colour |
| Builders Filler | Technologies | | |
| PRObuild All Purpose | K&H Surface | | White colour |
| Filler ready Mix | Technologies | | |
| PRObuild All Purpose | K&H Surface | | White colour |
| Filler Powder | Technologies | | |

| PRObuild Fine Surface | K&H Surface | | White colour |
|---------------------------------|-----------------------|------------------------|--|
| Filler ready Mix | Technologies | | Willie Colour |
| KO 130 Quick Filler | Konig | | |
| Ko 135 Edge Sticks | Konig | | |
| Ko 140 Soft Wax | Konig | | |
| Ko 141 Hard Wax | Konig | | |
| Ko 141 Hard Wax Ko 142 Shellac | Konig | Shellac filling sticks | |
| Ko 143 Hard Wax Plus | Konig | Synthetic Shellac | |
| Ko 150-153 Rex-Lith | Konig | 2 component polyester | |
| Polyester Filler | Konig | 2 component poryester | |
| Wax Filler Sticks | Liberon | ***** | Liberon is winding down supply in |
| wax filler sucks | Liberon | wax | Aust & NZ |
| | | | 25 colours |
| M: C1 O1 4 | Minstern | Silica | |
| Microfil 914 | Mirotone | Silica | Natural or range of colours |
| M. D. C. 1 | 3 6' - 4 | 1 | Overnight drying |
| Mirowax Beeswax sticks | Mirotone | bees wax | |
| Microputty 916 | Mirotone | water-based | 9 colours |
| Putty Sticks | Miro-Wax | Wax | 10 colours |
| Wax | Mother of Pearl | Pure beeswax | |
| Deep and Smooth | M-Utli-Mate | Acrylic | White |
| | | | 24 hour dry time |
| | | | Fills large holes |
| Timber filler | Nordsjo | | 2 hour dry time |
| Painter's Putty | Polyfilla | epoxy-based | |
| Interior Powder | Polyfilla | plaster-based | |
| Woodflex | Polyfilla | | Exterior |
| Mirror Finish | Polyfilla | | |
| Putty | Polyfilla | Linseed oil-based | 2-3 days before coating |
| Skim coat | Polyfilla | | Used for plaster |
| Interior Timber | Polyfilla | | |
| Large Cracks | Polyfilla | | |
| Quick-set Watercrete | Prep | | |
| Multi purpose patching | | | |
| cement | | | |
| Patch'n'Fill Multi | Red Devil | | |
| Purpose Filler | | | |
| Robertson's Putty | Robertson | Linseed oil-based | |
| XT 590 | Sayerlack (Timbalac | one pack binder | To be mixed with wood dust |
| | is Aust. Distributor) | | |
| Wood filling Putty | Selleys | Oil-based | Used with oil or water-based top coats |
| | - | | 1-4 weeks before coating |
| Cnol-Cita | Coll | Dlagton hazad | Drieg white |
| Spakfilla | Selleys | Plaster-based | Dries white |
| | | | Cellulose reinforced non-shrinking |
| Cm al-£11 - D : 1 | C a 11 | | powder filler |
| Spakfilla Rapid | Selleys | | RTU |

| Maple Plastic bond | Selleys | solvent based | Can be sanded or coated within hours |
|----------------------|-------------------|---------------------------|--------------------------------------|
| Plasti-bond | Selleys | polyester | |
| Aquadhere 2 part Gap | Selleys | polyureathane | 2 pack |
| Filling | | | |
| Wood Adhesive | | | |
| Special Putty | Selleys | Linseed oil-based | |
| Timbermate Water | Timbermate | Water-based | Natural plus 9 colours |
| Based 4-in-One | | | 20-30 min. dry time |
| Waxstix | Timbermate | | |
| Porion Exterior | Timbermate | | |
| Flexible Filler | | | |
| All Purpose Filler | Tremco | polyester | |
| Builder's Bog | Turbo | | Can be used with proprietary tinter |
| Pearl Hide Glue | U-Beaut Polishes | animal glue | Mix with talc to form a wood filler |
| Easy-fill Wood grain | Wattyl | solvent based | Mix 4:1 parts with turps |
| Filler | | | 5-8 min. dry time to sanding |
| | | | Designed for open grained timber eg |
| | | | Maple, Walnut and Cedar |
| Woods stop Timber | Wattyl | Water-based | 9 colours |
| putty | | | 1 hour dry time to sanding |
| Wood-Fill | Wood-Man's Timber | Acrylic | White plus 8 colours |
| | Finishes | | 1 hour dry time to sanding |
| Wax | Woodtek | Hard and soft was fillers | |
| Shellac | Woodtek | Shellac filling sticks | |

APPENDIX B List of Commercially Available Fillers Overseas

| Name | Company | Type of Filler | Notes | Country of Origin |
|--|---|----------------|--|----------------------|
| FI:X Touch Up Stix | OSI (a division of Sovereign Speciality Chemicals) | Wax-based | 12 colours | USA |
| FI:X Wood Patch | OSI (a division of Sovereign Speciality Chemicals) | | 12 colours | USA |
| FI:X Wood Patch - Easy Water Cleanup Formula | OSI (a division of Sovereign Speciality Chemicals) | Water-based | 1 colour | USA |
| Oil-based wood filler | Bartley | Oil-based | Used to fill open pores. Can be tinted | |
| Pacific Filler | BonaX | Water-based | 2 tones (may be tinted) | USA |
| Yellow Label Interior Wood Filler | Brummer | | 13 colours | UK |
| Wooden Flooring Filler | Brummer | | | UK |
| Two-Part Wood Filler | Brummer | | | UK |
| Wood Filler Sticks | Brummer | | | UK |
| Waterborne Colour Putty | Color Putty Company | Water-based | Post-stain addition. 17 colours | |
| Oil-based colour Putty | Color Putty Company | Oil-based | Post-stain addition. 17 colours | |
| Ultra Tough Wood Filler Cuprinol Ltd Wexham Rd Slough, Berkshire SL2 5DS | | | 2 part system 2 tones | UK |
| All Purpose Wood Filler Cuprinol Ltd Wexham Rd Slough, Berkshire SL2 5DS | | | 5 colours | UK |
| High Performance Wood Filler | Cuprinol Ltd Wexham Rd Slough, Berkshire SL2 5DS | | 4 colours | UK |
| Miracle Wood Cuprinol Ltd Wexham Rd Slough, Berkshire SL2 5DS | | | 1 colour only | UK |

| Floor Filler | Cuprinol Ltd Wexham Rd Slough, Berkshire SL2 5DS | | 3 colours | UK |
|--------------------------------------|--|---------------|---|-----|
| Vinyl Spackling | DAP | | RTU | USA |
| Plastic Wood Solvent | DAP | | | USA |
| Wood filler | | | | |
| Latex Plastic Wood | DAP | | | USA |
| Painter's Putty | DAP | | | USA |
| Water Putty | DAP | | Dry Mix | USA |
| Wood Dough | DAP | | | USA |
| Dura Seal Trowelable Wood Filler | Dura Seal | Water-based | Stainable | USA |
| Dura Seal Wood Patch | Dura Seal | Water-based | Stainable | USA |
| Dura Seal Wood Putty | Dura Seal | Water-based | Non-stainable | USA |
| Famowood Wood Filler | Eclectic Products Inc (sudsidary of Willamette Valley Company) | Solvent-based | Comes in 20 colours | USA |
| Famowood Water-based Wood Filler | Eclectic Products Inc (sudsidary of Willamette Valley Company) | Water-based | Comes in 10 colours | USA |
| Famowood Finishing Putty | Eclectic Products Inc (sudsidary of Willamette Valley Company) | | Comes in 8 colours | USA |
| Famowood Repair Stick | Eclectic Products Inc (sudsidary of Willamette Valley Company) | | Comes in 8 colours | USA |
| Carpenter's Finishing Wood Filler | Elmers | Acrylic-based | Comes in light and dark tones Contains microspheres for easy staining | USA |
| Carpenter's Interior Wood Filler | Elmers | | | USA |
| Tinted Wood Filler | Elmers | | | USA |
| Water-Based Grain Filler | Fuhr | Acrylic | Clear and 3 colours | |
| Miracle Wood Quick Dry Filler | H. F. Staples | Solvent-based | Comes in 1 colour A blend of wood fibres and fillers | USA |
| Miracle Wood Latex Filler | H. F. Staples | Latex | Post-stain use Not suitable for water-based finishes | USA |

| Wood Tone Putty | H. F. Staples | Water-based latex putty | Dries hard Compatible with water and solvent finishes | USA |
|--------------------------------|--|-------------------------|---|--------|
| Decto-Stick Scratch repair Kit | H. F. Staples | Wax | | USA |
| Wood Tone Putty Pencils | H. F. Staples | Wax | | USA |
| Professional Wood | H. F. Staples | Soy-oil based | | USA |
| tone Putty | II F G: 1 | | | 110.4 |
| Epoxy Wood Rebuilder | H. F. Staples | Epoxy-based | | USA |
| Celo-Set Wood Filler | Laurence-David Inc | Solvent-based | | USA |
| Celo-Set Wood Filler | Laurence-David Inc | Water-based | | USA |
| Fil-tite Wood filler | Laurence-David Inc | Solvent-based | 0 1 | USA |
| Wood Stopping | Liberon Products | Wood flour based | 8 colours | France |
| Wood Filler | Liberon Products | | 4 colours (can be coloured using dyes) | France |
| Good As Wood | Liberon Products | Wood flour based | | France |
| Wax Filler Sticks | Liberon Products | Wax | | France |
| Stainable Wood Filler | Minwax | Latex | | |
| Wood Putty | Minwax | | Non-hardening Matched to Minwax Wood stains | USA |
| High Performance Wood Filler | Minwax | Polyester | | USA |
| Epoxy Stick M743-1500 | Mohawk Finishing Products, Inc. | Epoxy | 30 min. dry time | USA |
| Epoxy Putty – 5 Minute | Mohawk Finishing Products, Inc. | Epoxy resin | 30 min. dry time | USA |
| Color Fil Putty | Mohawk Finishing Products, Inc. | | 13 colours | USA |
| Wood Repair - Synthetic | Mohawk Finishing | | 7 colours | USA |
| Wood Filler | Products, Inc. | | Interior/Exterior | |
| Fil-O-Wood | Mohawk Finishing Products, Inc. | Water-based | 24 hour dry time 4 colours | USA |
| PC Woody Epoxy Paste | P.C. Protective Coating Company | Epoxy-based | | USA |
| PC Lumber Epoxy Putty | P.C. Protective Coating Company | Epoxy-based | | USA |
| Alsibois | Parasol Inc | | 8 shades Dries in 15-20 minutes Made in Switzerland | Canada |
| Polycell Wood Flex | Polycell Products Wexham Road Slough Berkshire SL2 5DS | | | UK |
| Powder Wood Putty | Red Devil | | | USA |
| Instant Wood Filler | Red Devil | Solvent-based | | USA |

| Multi-Purpose Wood Filler | Ronseal | | 5 colours | UK |
|-------------------------------------|------------------------------|---------------|---|-----|
| Easy Shape Wood-filling compound | Ronseal | | 1 colour only | UK |
| Colron Wood Filler | Ronseal | | | UK |
| High Performance Wood Filler | Ronseal | | Natural colour and white | UK |
| Plastic Wood | Rustins | | | UK |
| Grainfiller | Rustins | | | UK |
| Woodstopping | Rustins | | | UK |
| Zar Wood Patch | UGL | Latex | 2 tones | USA |
| Guardsman Pro series Wood Filler | Valspar | | | USA |
| E-400 | Willamette Valley Company | Epoxy based | | USA |
| E-600 | Willamette Valley Company | Epoxy based | | USA |
| E-800 | Willamette Valley Company | Epoxy based | | USA |
| Face Grade Putty 808 | Willamette Valley Company | Acrylic based | | USA |
| Water-based Face Grade | Willamette Valley | Acrylic based | | USA |
| Putty 264 | Company | | | |
| Solvent-based Face | Willamette Valley | Solvent-based | | USA |
| Grade Putty | Company | | | |
| W-F-C | Wood-Kote | Solvent | To be mixed with wood flour to make a wood filler | USA |
| Full-trowel Filler | Woodwise | | Available in 16 colours | USA |
| Wood Patch | Woodwise | | Higher solids version of Full-trowel Filler | USA |
| Powdered Wood Filler | Woodwise | | Powder | USA |
| No-Shrink Patch Quick | Woodwise | | Powder | USA |
| Wunderfill | | Water (?) | 8 wood tone and white/black | |
| Smart Filler | Tetrosyl | | White | UK |
| Fine Surface Filler | Tetrosyl | | White | UK |

APPENDIX C. Working Group Ranking of Filler Classes

The table listed below was sent out to the working group to be completed. Group members were asked to evaluate the seven classes of fillers according to eleven criteria. These criteria were developed by the working group during the first working group workshop (see Appendix E). The ranking for each criterion were *excellent (E), good (G), satisfactory(S) or not satisfactory (N/S)*. The table lists the range of responses received. (Note that there were some *no response (NR)* answers in the survey)

| Filler Requirements | Respondent | Epoxy Resin | Shellac Sticks | Wax Fillers | Oil-based Fillers | Water-based Fillers | Auto Body Fillers | Glues |
|--|------------|----------------|----------------|-------------|----------------------|------------------------|-------------------|-------|
| | 1 | N/S | G-S | G-S | G-S | G-S | N/S | N/S |
| 1.Non-shrinking | 2 | E | N/S | S | N/S | S | E | NR |
| C | 3 | NR | NR | G | G | G | E | G |
| | 1 | G-S | S-N/S | G | G-N/S | S | G-N/S | N/S |
| 2. Acceptable cure time | 2 | N/S | N/S | S | N/S | S | E | NR |
| • | 3 | NR | NR | E | S | G | S | G |
| | 1 | G | S | S | S | G | G | G-N/S |
| 3.Machinable | 2 | S | N/S | S | N/S | S | E | NR |
| | 3 | NR | NR | G | G | G | E | G |
| | 1 | N/S | G-N/S | G-N/S | G-N/S | G-N/S | N/S | G-N/S |
| 4.Stainable (colour matching) | 2 | N/S | S | S | N/S | S | Е | NR |
| | 3 | NR | NR | G | S | G | G | S |
| | 1 | N/S | G-N/S | G-N/S | G-N/S | G-N/S | S | G-N/S |
| 5. Compatible with a range of finishes | 2 | N/S | S | S | N/S | S | G | NR |
| o companiore was a range of immones | 3 | NR | NR | G | S | G | N/S | G |
| | 1 | G-N/S | G-N/S | S | G-N/S | G-N/S | G-N/S | E-N/S |
| 6.Compatibility with abrasive | 2 | S | S | E | S | S | E | NR |
| methods (sanding) | 3 | NR | NR | S | G | G | E | G |
| | 1 | S | S | G | G | E-S | G-N/S | G |
| 7.Easy application | 2 | N/S | N/S | E | S | S | Е | NR |
| 7.Dasy application | 3 | NR | NR | G | G | G | G | G |
| | 1 | G | S | S | G | G-S | G | E-N/S |
| 8. Capable of bridging checks | 2 | N/S | S | N/S | N/S | N/S | E | NR |
| | 3 | NR | NR | G | G | G | E | S |
| | 1 | Е | S | S | S | G-N/S | Е | E-G |
| 9.Adhesive properties | 2 | Е | N/S | N/S | N/S | N/S | G | NR |
| 7. Authorive properties | 3 | NR | NR | NR | G | G | E | G |
| | 1 | N/S | S | S | G | S | G-N/S | E-N/S |
| 10. Flexible | 2 | E | N/S | S | N/S | N/S | E | NR |
| To. I lexiole | 3 | NR | NR | Š | S | G | G | G |
| | 1 | G | G | N/S | S | S | G | E-N/S |
| 11.Tough (reinforcement) | 2 | E | N/S | N/S | N/S | N/S | E | NR |
| Titough (remioreement) | 3 | NR | NR | N/S | G | G | E | G |

APPENDIX D List of Sawmills, Furniture Manufacturers and Filler Suppliers Contacted

| Contact Person | Company Name | Address |
|-----------------------|-----------------------------------|--------------------------------------|
| | 3M Australia | Pymble, NSW |
| | | 136 136 |
| | Abatron, Inc. | 5501 95 th Ave. |
| | | Kenosha, WI 53144 |
| | | Email: info@abatron.com |
| | Advanced Repair Technology | PO Box 510 |
| | | Cherry Valley, NY 13320 |
| | | Email: JHStahl@email.msn.com |
| | American Drew | 4620 Grandover Parkway |
| | | Greensboro, NC |
| | | Tel: 336 294 5233 |
| | | Email: americandrew@americandrew.com |
| Larry Runyan | American Furniture | Post Office Box HP-7 |
| | Manufacturers Association | High Point, NC 27251 |
| | | Tel: 336 884 5000 |
| | | Email: lrunyan@afma4u.org |
| | Ashley Furniture Industries, Inc. | One Ashley Way |
| | | Arcadia, WI 54612 |
| | | Tel: 608 323 3377 |
| Matthew Hughes- | Austfurn | 6 Turbo Dr. |
| Gage | | Bayswater North, VIC 3153 |
| _ | | Tel: 03 9720 4555 |
| Tammy Hromis | Australian Forest Products | PO Box 747 |
| - | | Bayswater, VIC 3153 |
| | | Tel: 03 9762 9588 |
| David Considine | Austimber | 5176 1888 |
| | | 0409 529 809 |
| | | PO Box 491 |
| | | Traralgon, Vic. 3844 |
| Linda Nathan | Australian Wood Review | Australian Wood Review |
| | | http://www.woodreview.com |
| | | Email: woodreview@ecn.net.au |
| | | PO Box 4336 |
| | | Loganholme DC, Qld |
| | | Australia 4129 |
| | | Tel: 07 3806 22288 |
| | | Fax: 07 3806 2277 |
| | Baker Furniture | 1661 Monroe Ave, NW |
| | | Grand Rapids, MI 49505 |
| | | Tel: 616 361 7321 |
| Leslie Matheson | BedCraft | 25 Green St. |
| | | Thomastown, VIC 3074 |
| | I . | |

| | | Tel: 03 9464 2638 |
|------------------|---------------------------------|--|
| Carl Vuncannon | Bernice Bienstock Furniture | 1009 North Main St. |
| | Library | High Point, NC 27262 |
| | | Tel: 336 883 4011 |
| | Bondo Corporation | Atlanta, GA |
| | Bondo Corporation | www.bondo-online.com |
| | Borkholder American Vintage | PO Box 5 |
| | Furniture Furniture | Nappanee, IN 46550 |
| | Turmture | Tel: 219 773 4083 |
| | | Email: webmasters@borkholder.com |
| Iona I von | Denomor | 9 |
| Jane Lyon | Brummer | Clam Brummer Ltd, London Road, Spellbrook, |
| | | Bishops Stortford, Hertfordshire. CM23 4BA. UK |
| | | Tel: +44 (0)20 7476 3171 |
| | | Fax: +44 (0)20 7474 0098 |
| | | Email: info@brummer-ltd.com |
| | Builders Merchants Federation | Builders Merchants Federation, 15 Soho Square, |
| | | London, W1D 3HL |
| | | Tel. 0870 901 3380 |
| | | Fax. 020 77342766 |
| | | Email: info@bmf.org.uk |
| Angus McMinn | Building Research Establishment | Building Research Establishment Ltd. |
| | Ltd. | Centre for Timber Technology and Construction |
| | | Bucknalls Lane GB-Garston Watford WD2 7JR |
| | | Tel: +44-1923-66 40 00 |
| | | Fax: +44-1923-66 40 10 |
| | | GCP: Mr. Antony F. Bravery |
| | | Email: braveryt@bre.co.uk |
| Cathy | Bundy Woodworking Supplies | 5 Alexandra St. |
| | | Bundaberg, QLD 4670 |
| | | Tel: 074 152 8166 |
| Stephen Castaldo | Burgess Furniture | 45 Raglan St. |
| | | Preston, VIC 3072 |
| | | Tel: 03 9480 3333 |
| Karen Elsbury | Cabots | |
| | (Orica Woodcare) | |
| David Grattan | Canadian Conservation Institute | 1030 Innes Rd. |
| | | Ottowa, Ontario Canada K1A 0C8 |
| | | Tel: (613) 998 3721 |
| | | Email: David_Grattan@pch.gc.ca |
| Robert Barclay | Canadian Conservation Institute | 1030 Innes Rd. |
| | | Ottowa, Ontario Canada K1A 0C8 |
| | | Tel: (613) 998 3721 |
| | | Email: Robert_Barclay@pch.gc.ca |
| Erika Mayer | Canadian Wood Council | The Canadian Wood Council |
| Linka mayor | Canadian Wood Council | 99 Bank Street, Suite 400 Ottawa, Ontario K1P |
| | | 77 Dank Succi, Suite 400 Ottawa, Offiano KIP |

| | | 6B9 |
|-------------------|----------------------------------|---|
| Neil Price | Canterbury Windows | 50 Osborn Ave. |
| | | Springvale, Vic. 3171 |
| | | Tel: 03 9549 7303 |
| Rob Gust | Carba-Tec | Richmond |
| neo Gust | | Tel: 1 800 653 777 |
| | Chapman Manufacturing Co., Inc. | 481 W. Main St. |
| | | Avon, MA 02322 |
| | | Tel: 508 588 3200 |
| | | Email: info@chapmanco.com |
| Jan Frausing | Coringle Furniture | 7 Turbo Dr. |
| <u>8</u> | 8 - 1 - 1 | Bayswater, VIC 3153 |
| | | Tel: 03 9729 4622 |
| Craig Shoemaker | Craftique LLC | Highway 70, West |
| C | 1 | Mebane, NC 27302 |
| | | Tel: 919 563 1212 |
| | | Email: craig@craftiquefurn.com |
| | Cuprinol Ltd | Wexham Rd |
| | | Slough, Berkshire SL2 5DS |
| Phillip Philippou | DIM Furniture | 10-12 Dunstans Crt. |
| | | Keon Park, VIC 3073 |
| | | Tel: 03 9462 1999 |
| | Elmer's Products Inc. | www.elmers.com |
| Craig Stout | Ethan Allen, Inc. | Ethan Allen Dr. |
| | | Danbury, CT 6811 |
| | | Tel: 203 743 8000 |
| | | Email: rptasznik@ethanalleninc.com |
| Mr. Antony F. | Eurowood | http://www.network- |
| Bravery | | eurowood.com/euwo_main.htm |
| Technical support | Famowood | www.gtmands.com |
| team | | |
| Karen Elsbury | Feast Watson | Email: homecareassist@orica.com |
| | (Orica Woodcare) | |
| | Fibre Glass-Evercoat (a division | 6600 Cornell Road, Cincinnati, Ohio 45242 |
| | of Illinois Tool Works) | Tel: (513) 489-7600 |
| | | Fax: (513)489-9229 |
| | FIRA (Furniture Industry | FIRA International |
| | Research Association) | Maxwell Road Stevenage Hertfordshire SG1 |
| | | 2EW England |
| | | Tel: +44 (01438) 777700 |
| | | Fax: +44 (01438) 777800 |
| Mr. Dede Rohadi, | FORDA | |
| Dr. Subarudi | Forestry R&D Agency Indonesia | |
| | Franklin Adhesives | 2020 Bruck St. |
| | | Columbus, Ohio 43207 |
| Geoff | Geoff's Woodwork website | http://www.geoffswoodwork.co.uk |
| | Getty Conservation Institute | Los Angeles, CA |
| | | Email: gciweb@getty.edu |

| Chris Stephenson | Gilly Stephenson's | PO Box 279 |
|--------------------|------------------------------|---|
| • | | Mundaring, WA 6073 |
| | | Tel: 08 9295 1973 |
| | GPI Automotive Products | GPI Automotive Products Pty Ltd |
| | | 275 Wellington Rd, Mulgrave, Vic |
| | | http://www.gpi.com.au |
| Tom Stratton | H. F. Staples & Co | Email: info@hfstaples.com |
| Tom Stratton | 11. 1 . Stupies & Co | Mailing Address: P.O. Box 956 Merrimack, NH |
| | | 03054 |
| | Habersham | PO Box 1209 |
| | Habersham | Toccoa, GA 30577 |
| | | Tel: 706 886 1476 |
| D IZ /: | II C1 | |
| Ryan Keating | Hafele | Dandenong |
| | | Tel: 03 9212 2000 |
| | Hickory Chair Company | PO Box 2147 |
| | | Hickory, NC 28601 |
| | | Tel: 828 328 1801 |
| | | Email: info@hickorychair.com |
| Jeff Jewitt | Homestead Finishing Products | Homestead Finishing Products |
| | | P O Box 360275 |
| | | Cleveland OH 44136-0005 |
| Federico Fulco | ICA.SpA | Via G. Cattolica 18 |
| | | Zona Ind. B |
| | | 62013 Civitanova Maraha (MC) |
| | | Civitanova Marche (MC) ITALY |
| | | Email: . ica@icaspa.com |
| | Impra | mail@imprasystems.co.uk |
| Christine Bradshaw | Institute of Wood Science | The Institute of Wood Science |
| | | Stocking Lane, Hughenden Valley, High |
| | | Wycombe, Bucks. HP14 4NU, UNITED |
| | | KINGDOM |
| | | Tel: 01494-565374 Fax : 01494-565395 |
| | | E-mail: info@iwsc.org.uk |
| Karen Elsbury | Intergrain Timber Finishes | Email: homecareassist@orica.com |
| Trainin Elsoury | (Orica Woodcare) | Zman: nomeouroussist@ortou.com |
| | Jasper Cabinet Company | PO Box 69 |
| | Jusper Cubinet Company | Japser, IN 47547 |
| | | Tel: 812 482 1666 |
| | | Email: sales@jaspercabinetcompany.com |
| Donald Crameri | JL Gould | Lamont St. |
| Donaid Claillell | JE Gould | |
| | | Alexandra, VIC 3714 |
| 1 .1.1 17 1 | V 0 II ConferenT 1 1 | Tel: 03 57 721 188 |
| Leigh Kavanagh | K&H Surface Technology | 105 South Gippsland Hwy. |
| | | Dandenong, VIC 3175 |
| | | Tel: 03 9792 5927 |
| Lee Kidman | Kidman Furniture | 29-41 Down Street Collingwood |
| Mark Bramlett | Kimball Home Furniture | 1600 Royal St. |

| | | I INI 47546 |
|-------------------|----------------------------------|--|
| | | Jasper, IN 47546 |
| | | Tel: 812 482 1600 |
| | | Email: mabraml@kimball.com |
| | Lexington Home Brands | PO Box 1008 |
| | | Lexington, NC |
| | | Tel: 336 236 5300 |
| | | Email: info@lexington.com |
| | Liberon | Liberon Products (Australia) P/L1A Darley Street |
| | | Darlinghurst NSW 2010 |
| | | Tel: +61 2 9360 7780 |
| | | Fax: +61 2 9360 7798 |
| | | E-mail: info@liberon.com.au |
| Colin Bower | Maker Coating Systems Limited | Jetty Marsh Rd. |
| | | Newton Abbot, Devon TQ12 2SL |
| | | UK |
| | | Tel: 01626-360582 |
| | | Fax: 01626-356582 |
| | | Email: mcs@globalnet.co.uk |
| | Menco Corporation | www.menco.com |
| | mions corporation | Tel: 1 800 972 7693 |
| Technical team | Minwax | Minwax company |
| recinitear team | Williwax | Upper saddle river |
| | | NJ 07458 |
| Davil Cariania an | Mirotone | 13 Abbotts Rd. |
| Paul Spierings | Mirotone | |
| | | Dandenong, VIC 3175 |
| 0 1101 | 361 15:11 | Tel: 03 9797 5888 |
| Gerald Cole | Mohawk Finishing | 4715 State Hwy 30 |
| | | Amsterdam, NY 12010-7417 |
| | | USA |
| | | Tel: +1 518 843 1380 |
| | | Email: STAR.GCole@rpmwfg.com |
| Brendon O'Dowd | Mother of Pearl | Sydney |
| | | Tel: 02 9332 4455 |
| Benita Johnson | National Gallery of Australia | |
| | National Industry Supply | R2 Box 754 |
| | | Homestead Building |
| | | Claremont, NH 03743 |
| | | Tel: +1 603 542 3900 |
| | National Library of Australia | |
| | National Museum of Australia | |
| Neil Feldtmann | Neil's Restoration Time | 104 Bridge St. |
| | 1 | West Benalla, Vic. |
| | | Tel: 03 5762 3456 |
| Rob Newham | Newham French Polishing | Tel: (03) 9429 6661 |
| Richard Lemaster | North Carolina State University | Department of Wood and Paper Science |
| Richard Lemaster | 1301th Carolina State University | College of Forest Resources |
| | | 1 |
| | | Raleigh, NC |
| | | Email: richard_lemaster@ncsu.edu |

| | Old High and Franciscon Community | 402 C Noble St |
|------------------|-----------------------------------|--|
| | Old Hickory Furniture Company | 403 S. Noble St. |
| | | Shelbyville, IN 46176 |
| | | Tel: 317 392 6740 |
| | | Email: info@oldhickory.com |
| Scott Leavengood | Oregon State University | CAPITAL Center |
| | Extension Service | 18640 NW Walker Road #1400 |
| | Wood Products Extension Agent | Beaverton, OR 97006-8927 |
| | | Tel: 503-725-2123 |
| | | Fax: 503-725-2100 |
| | | E-mail: Scott.Leavengood@oregonstate.edu |
| Dina | Propan | Roxy Mas Blok D1/4 |
| | | Jl. K.H. Hasyim Ashari 125 B |
| | | Jakarta Pusat 10150 |
| | | Tel: +62-21-6345000 |
| | | Fax: +62-21-63854280 - 81 |
| | | +62-21-63854271 |
| | | Email: pmindustri@propanraya.com |
| | Polycell Products | Wexham Road |
| | ICI Paints plc | Slough |
| | Terramas pre | Berkshire SL2 5DS |
| | | Tel: 01753 550000 Fax: 0800 371423 |
| | Protective Coating Company | 221 S. Third St. |
| | 1 Totective Coating Company | |
| | | Allentown, PA 18102 |
| G B : | D.I. I. F | pcsales@ptd.net |
| Spencer Regis | Pulaski Furniture Corporation | PO Box 1371 |
| | | Pulaski, VA 24301 |
| | | Tel: 540 980 7330 |
| Theo Vugts | Repair Care Systems B.V. | P.O. Box 273, 5140 AG Waalwijk (NL) |
| | | Tel: +31 (0)416-652702 |
| | | Fax + 31 (0)416-652024 |
| | | E-mail: repaircaresystems@planet.nl |
| | Restoration Works, Inc. | 1345 Stanford Dr. |
| | | Kankakee, IL 60901 |
| | | Email: gwallace@restorationworksinc.com |
| | Riverside Furniture Corporation | PO Box 1427 |
| | | Fort Smith, AR 72902 |
| | | Tel: 479 785 8100 |
| | | Email: info@riverside-furniture.com |
| Technical team | Rockler Woodworking and | 4365 Willow Drive |
| | Hardware | Medina MN 55340 |
| Graham Wilson, | Ronseal | www.ronseal.co.uk |
| Roy Williams | | |
| Janet Lee | Rustins | Waterloo Road London NW2 7TX Tel: +44(0)20 |
| | | 8450 4666 Fax +44(0)20 8452 2008 |
| Des McNulty | Ryan and McNulty Sawmill | Sydney Rd. |
| Dos wier wity | Try and and intervally Sawmin | Benalla, Vic. 3672 |
| | | 03 5762 1877 |
| Sam Conder | Samconder.com | www.Samconder.com |
| Sain Congei | Samconder.com | www.Samconuci.com |

| | SL Hardwoods Quality Timber Stockist | http://www.slhardwoods.co.uk |
|-------------------|---|--|
| | Smith Group | 816 Nina Way |
| | Siliti Group | Warminster, PA 18974 |
| | | Email: bjzaslow@thesmithgroup.com |
| | Southpart Eurnitura Inc | PO Box 2979 |
| | Southport Furniture Inc. | |
| | | Elizabethtown, NC 28337 |
| | | Tel: 910 862 8850 |
| | | Email: customerserv@southern-furniture.com |
| | Southwood Furniture Corporation | PO Box 2245 |
| | | Hickory, NC 28603 |
| | | Tel: 828 465 1776 |
| | | Email: southwood@southwoodfurn.com |
| | Sovereign Chemicals | Sovereign Chemicals Ltd., Park Road, |
| | | Barrow-in-Furness, Cumbria,LA14 4QU. |
| | | Tel: (01229) 870800 |
| | | Fax: (01229) 870850 |
| B 221 B 1 | | |
| Dr. Klaus Richter | Swiss Federal Laboratories for | EMPA Dübendorf Abt. Holz/Wood Depart.CH- |
| | Materials Testing and Research | 8600 Dübendorf |
| | Wood department | Tel: 0041 1 823 44 82 |
| | | Fax. 0041 1 823 40 07 |
| | | Email klaus.richter@empa.ch |
| | | homepage: www.empa.ch |
| | Tetrosyl | Bevis Green Works Walmersley Bury Lancashire |
| | | BL9 6RE Tel: 0161 764 5981 (main switchboard) |
| | | Fax: 0161 797 5899 |
| | | Email: info@tetrosyl.com |
| Libby Storts | The Paint Dealer | National sales office |
| • | | Tel: [800] 9840801 |
| | | Fax: [314] 9840866 |
| | | Email: eostorts@aol.com |
| Selwyn Genrich | The Woodcraft Shoppe | Toowoomba, QLD |
| | The Western Shoppe | Tel: 07 4635 3018 |
| Peter Mehmet | Tilling Timbers | 31-45 Orchard St. |
| i eter ivieninet | Timing Timoers | Kilsyth, Vic. 3137 |
| | | Tel: 03 9725 0222 |
| Daga Calibra | Timbecon | Perth |
| Ross Gobby | Limbecon | Perin |
| | 11111000011 | Tal. 1 000 000 601 |
| | | Tel: 1 800 000 601 |
| | Timber Trade Federation | Tel: 1 800 000 601 Clareville House |
| | | |
| | | Clareville House |
| | | Clareville House 26/27 Oxendon Street London SW1Y 4EL |
| Errol Mymin | | Clareville House 26/27 Oxendon Street London SW1Y 4EL Tel: 020 7839 1891 |

| | | Melbourne, VIC 3110 |
|-----------------|---------------------------------|--|
| | | Tel: 03 9983 9906 |
| | TRADA (Timber Research & | TRADA Technology Ltd |
| | Development Association) | Stocking Lane |
| | , | Hughenden Valley |
| | | High Wycombe |
| | | Buckinghamshire HP14 4ND |
| | | Tel: 01494 569600 |
| | | Fax: 01494 565487 |
| Neil Ellis | U-beaut Polishes | |
| Nell Ellis | U-beaut Polisnes | U-Beaut Polishes - (Headquarters) |
| | | 75 Little Fyans St. Geelong South, Victoria. 3220. |
| | | Australia |
| | | Tel: 03 5221 8775 |
| | | Email: sales@ubeaut.biz |
| Bob Love | US National Association of Home | Email: toolbase@nahbrc.org |
| | Builders | |
| Sam Williams | USDA – Forest Service | Forest Products Laboratory |
| | | One Gifford Pinchot Drive |
| | | Madison, WI 53705-2398 |
| | | Email: rswilliams@fs.fed.us |
| Rex Carr | Wentworth Furniture | 10-12 Dreamhaven Crt, Epping 3076 |
| Des Raj | Window Care Systems | Unit E, Sawtry Business Park, Glatton Rd, Sawtry |
| | | Huntingdon, Cambridgeshire PE28 5GQ |
| | | Tel 01487 830311 |
| | | Fax 01487 832876 |
| | Wood Care Systems | 751 Kirkland Ave. |
| | | Kirkland, WA 98033 |
| | | Email: staff@woodcaresystems.com |
| Peter Mar | Wood Whispers | 03 5767 2335 |
| | | Benalla, Vic. |
| Andrew Pfitzner | Woodbond Adhesives Pty. Ltd. | 3 Mt. Barker Rd. |
| | (distributor for Franklin | Littlehampton SA 5250 |
| | International) | Tel: 08 8391 0492 |
| | Woodtek (a division of Ruja | 3/82 Rushdale Street, Knoxfield,Vic 3180 |
| | Coatings Pty Ltd) | |
| Ian Gardner | Woodtek (Ruja Coatings P/L) | PO Box 364 |
| | 3 3-17 | Carnegie, VIC 3163 |
| | | Tel: 03 9571 9055 |
| Gary Martin | Woodwise Products | Design Hardwood Products, Inc. |
| y | | 15060 N.E. 95th Street |
| | | Redmond, Washington 98052 USA |
| | | Tel: 425.869.0859 |
| | | Toll Free: 800.424.7092 |
| | | Fax: 425.881.2704 |
| | Woodworking Magazine | www.getwoodworking.com |
| | w oodworking wagazine | www.gctwoodworking.com |

APPENDIX E Transcript of 1st Industry Workshop

FWPRDC Project No. 01.1303 Evaluation of Remedial Treatments for Surface Checks in Appearance Timber

Industry Working Group meeting, 8th November 2001 CSIRO Forestry and Forest Products, Bayview Avenue, Clayton

Present:

Neil Dawson – Wattyl Australia Pty Ltd David Goding – JL Gould Sawmills Pty Ltd

Nils Gunnerson — Neville Smith Timber Industries Pty Ltd Jamie Hague (Chair) — CSIRO Forestry and Forest Products

Joe Mimmo – Carjo Furniture / FIAA

Alan Morris – Neville Smith Timber Industries Pty Ltd Richard Northway – CSIRO Forestry and Forest Products

Bo Padkjaer – Wattyl Australia Pty Ltd

Paul Spierings – Mirotone Pty Ltd

Peter Ward — Drouin West Timber Sales Pty Ltd
Peter Warden — CSIRO Forestry and Forest Products

Apologies:

Steve Castaldo – Burgess Furniture Pty Ltd

Meeting commenced at 2.15 pm

Introductions / Welcome by the Chair

Participants were welcomed by the chair and introductions made.

The scope of the project was discussed and clarifications made in light of the differing expectations of some participants. It was accepted that the project was limited to 'the review of current and potential filler technologies (including non-traditional fillers)', and that addressing the problem of internal check formation and the development of fillers were therefore beyond its scope.

1. Ground rules for information exchange

The chair advised that information gathered during the course of the project would move to the public domain on its completion and sought the stances of those present regarding information exchange both within the Working Group and with third parties.

NG (NSTI) suggested that from a producer's point of view there would be no problem tabling any information that may assist. The consensus was that information gathered during the course of the project be made freely available to interested third parties.

BP (Wattyl) stated that Wattyl would assist with the provision of information/advice regarding its existing product range and any testing required, and sought an indication of the Group's position regarding the status of IP pertaining to any development work that may be undertaken as a result of leads generated during the project. There was a consensus that manufacturers be free to pursue product development outside the workings of the Group.

2. Participation of additional parties in Working Group

It was agreed that interested parties not formally identified as Working Group members be allowed to participate in its meetings.

3. Definition of the problem / potential treatments

RN (CSIRO) explained the nature of internal checking and the mechanisms involved in its formation for the benefit of the coatings and furniture manufacturers present.

The difficulty in discerning the presence of 'lifting grain' in boards was briefly discussed. The problem generally becomes evident during sanding, with the heat of sanding contributing to the lifting of the grain. Compressed air can be used to assist in locating incidences of lifting grain. DWTS supplies a shot of air to material exiting their sander for this purpose.

DG (JL Gould) raised the issue of gum vein treatment and suggested that the project scope be widened to enable its inclusion. There was no apparent opposition within the Group to this being done.

DG highlighted kitchen cabinetry as an application where there is little tolerance to the presence of gum veins. As the timber is rarely stained in this application, any filled areas tend to be more prominent. There is a need to reproduce the 'character' (e.g. natural dark flecking in stained *E. regnans*) of the timber in the filler itself. Efforts at JL Gould to achieve this, including the incorporation of hair in the filler, have met with limited success. Japanese work in this area was described as 'state of the art'.

The allowable limits for the presence of gum vein in Select Grade were discussed and taken to be: width than 2 mm and aggregate length less than half that of the board. The reverse side may be a grade lower: width less than 5 mm and aggregate length less than that of the board.

The areas to be addressed by the Working Group were summarised by the Chair as being:

- 'stabilisation' of lifting grain and semi-detached flakes
- 'filling' of shallow voids, checks and gum veins

A general discussion of the desirable attributes of potential fillers placed most importance on their possessing:

- a matching colour and similar character to the wood
- the ability to stain at the same rate
- 'stability' -i.e. the ability to be sanded without leaving a depression

JM (Carjo) was doubtful that a 'filler' can be developed to solve lifting grain as any treatment needs to penetrate under a flake and glue it down. Since remediation of lifting grain is largely an adhesion issue, the involvement of adhesives manufacturers such as National Starches, A V Syntec and 3M was recommended. Carjo has had some success with 'glue sizing' and sanding of e.g. tabletops and suggested that suitable products and similar processes be evaluated. Products would ideally be of low viscosity, quick setting and sanding, and able to accept stain. JM indicated that an investment of 15 minutes was acceptable in the reclamation of an item such as a tabletop.

4. Current knowledge of existing practices

DG explained that JL Gould had conducted considerable in-house work on the remediation problem and had been reasonably successful in developing techniques to both glue down lifting grain and fill voids resulting from the removal of larger flakes. Painting on (diluted PVA?) to raise the grain and flashing it off quickly with heat lamps had shown some promise. DG had been under the impression that the project would include a 'development' component that could be used to substantiate the performance of the procedures arrived at by JL Gould and then concentrate on the issue of imparting a wood 'character' to fillers.

DG and PW (DWTS) nominated the use of animal glue as a technically effective remedial treatment for lifting grain. PW considered the treatment too costly in terms of time and labour. DG has witnessed efficient remediation of (eucalypt?) dressing tables in the United states:

- defective items diverted to a dedicated person at a separate station
- grain raised with compressed air
- hot mix animal glue applied and flashed off with heat lamp
- voids located with the assistance of light and filled

The whole process was completed in about 5 minutes. DG conceded that the person was probably an experienced specialist. The particular type of animal glue being used was not ascertained

PW (DWTS) and AM (NSTI) considered that the use of a 'TIMBERMATE' (water-based wood filler) type product to fill voids, followed by the application of animal glue to stabilise lifting grain and a delay prior to sanding, can be quite an effective treatment, but again, too complex and labour intensive. Although 'TIMBERMATE' can match wood colour, in some instances it may unacceptably soft (leaving a sanding depression) and too readily absorb stain.

Representatives of the hardwood producers present all considered polyester-based 'auto body filler' to be the most effective product for filling gum veins that they had encountered. Cited advantages included: an ability to accommodate wood movement, an ability to be pigmented to match wood colour and good sanding properties (stability). Manufacturers (e.g. K&H) were aware of this use of the product and had made efforts to improve it for the application. AM (NSTI) participated in the production of a TPC brochure covering its use for Natural Feature Grade timber about four years ago. Auto body filler was also considered suitable for filling voids left by flake removal if their incidence was not too high.

PW (DWTS) and DG (JL Gould) stated that auto body filler satisfied Japanese requirements for some applications, generally where dark stains applied. Of various products used in to fill components forwarded by DWTS and JL Gould for assessment in the research laboratory of a large Japanese firm, it was rated 'best by far' in terms of taking stain and sanding properties. A movement toward the use of lighter stains in Japan is causing some concern. PW and DG had heard of stain 'bleeding' from body filler but had not encountered the problem. JM (Carjo) had experience of it in furniture production with a reddish colouration becoming evident.

The present lack of a technique for imparting a matching 'character' in the auto body filler to that of the surrounding timber was considered the only impediment to its being a highly effective treatment in the case of gum veins.

PW (DWTS) had witnessed remediation techniques producing excellent results work in China but not consider their use to be feasible in Australia because of the time and labour costs involved.

DG (JL Gould) suggested that the export managers and overseas representatives of the hardwood producers be provided with a suite of questions that could be to put to furniture manufacturers in their respective regions regarding their experiences and solutions.

5. AOB

DG (JL Gould) and AM (NSTI) strongly suggested getting a project to actually conduct filler research and development underway – there being a need to find solutions while the current project only documents existing knowledge, most of which is already known to stakeholders.

JM (Carjo) suggested that remedial treatments for exposed internal checks were a 'stop gap' solution, and that there was a real need to address the problem of check formation. Significant support was expressed for the drafting of a research plan by the Working Group

as a committee, with representation being made to the FWPRDC to support fundamental research into the causes of internal checking. To be discussed further at a later meeting.

6. Next meeting

Early February, 2002. Draft report to be circulated to Working Group members by end January, 2002.

Actions:

PW (CSIRO) to:

- forward digital copies of images showing internal checking to interested participants
- contact adhesives companies regarding participation in the project
- prepare a list of questions regarding remediation techniques for representatives of the hardwood producers to put to overseas furniture manufacturers

There being no further business the meeting closed at 4.20 p.m.

Evaluation of Remedial Treatments for Surface Checks in Appearance Timber

Industry Working Group meeting, 8th November 2001 **AGENDA**

Introductions

1. Ground rules for information exchange

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within the group
with third parties (local and international)
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2. Participation of additional parties in Working Group

3. Definition of the problem / potential treatments

Desirable / acceptable attributes of potential remedial treatments?

- capable of bridging checks to what size?
- clear/coloured translucent/opaque?
- adhesive properties
 - penetration of surrounding wood (with swelling to partially close checks?)?
- flexibility/toughness reinforcement?
- non-shrinking
- acceptable cure time (UV cure?)
- machinability
- ability to accept stains
- compatibility with finishes (which?)

4. Current knowledge of existing practices

local international contacts

6. AOB

APPENDIX F. Drying checks in Eucalypts – Fact Sheet.

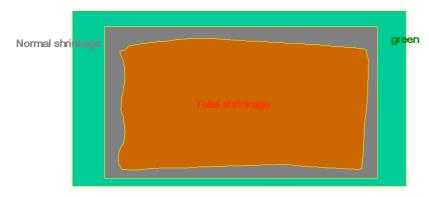
Drying of wood

Wood contains water in the cell wall as well as within the central cell space. To use wood for furniture etc most of this water must be removed. The drying process normally involves the following steps:

- Heat is added to evaporate water
- Moisture movement to the wood surface
- Moisture removal from the surface
- Wood shrinkage as moisture is lost (shrinkage increases with wood density)
- Development of moisture & stress gradients in the wood THESE GRADIENTS ARE RESPONSIBLE FOR MAJOR PROBLEMS IN DRIED WOOD

The drying process is slow. Board dimensions become smaller with drying and the total wood shrinkage is defined as normal shrinkage + collapse:

- Normal shrinkage (always occurs)
- Collapse abnormal shrinkage (tends to occur in low density species)



TOTAL shrinkage = Normal shrinkage + collapse

Figure 1. Comparison of shrinkages from green (outermost outline representing the undried state); normal shrinkage (uniform inner outline); total shrinkage (inner most outline) which includes collapse

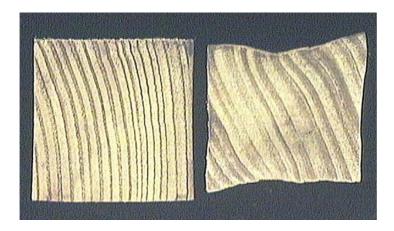


Figure 2. Collapsed specimen (right). Compare the irregular outline of the collapsed specimen with the uniform outline of the non-collapsed specimen (left).

Drying degrade is largely associated with collapse and checking

- Collapse can be recovered by reconditioning with steam after pre-drying
- Checking on the faces of and inside the cross-section (internal) shows up as cracks or hollow gaps
- Reconditioning does **NOT** remove wood checks

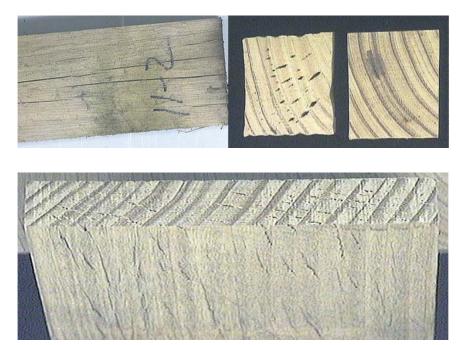


Figure 3. Surface (top left) and internal checking. Note the appearance of internal checks where they are exposed on the surface of the specimen below

Major causes of drying degrade

• Rapid drying of timber after sawing (timber is unprotected)

- Exposure to direct sunlight and wind
- Degrade is greater in thick timber
- Collapse abnormal and irregular shrinkage
- Low permeability water is difficult to remove quickly
- Degrade increases markedly with temperatures above 30°C
- Variable strength of wood fibres dependant on wood characteristics & physical properties: Wood age, species and density

Species prone to checking

- Surface checking
 - All species, particularly ones of high density surface checking can be prevented by careful drying
- <u>Internal checking</u> (difficult or impossible to prevent)
 - o Eucalyptus regnans, E. delegatensis, E. nitens and E. viminalis and other species with distinct differences between earlywood and latewood

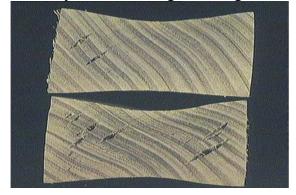
Causes of collapse and checking

Collapse:

- Is additional to normal shrinkage and shows as irregular surfaces commonly termed "washboarding"
- Observed early in drying & continues to fibre saturation point (FSP¹)
- Collapse is the major cause of internal checking
- Collapse recovers with steam reconditioning CORE MUST BE BELOW FSP
 - NO RECOVERY and further collapse occurs if the core is above FSP during steam reconditioning



Figure 4. Corrugated ('wash-boarding') typical of collapse surface. Lower board shows internal checking in the earlywood of some growth rings



¹ FSP is taken as the moisture content (usually around 30% dry mass basis) at which the free water from the central part (lumen) of the cell has been removed. At this stage the cell wall is still at its maximum moisture content.

Figure 5. Poor recovery of collapse. Outer zones show recovery, inner parts are still collapsed. Note large checks and the darkened core.

Checking:

• Surface checking is worse in backsawn (growth rings parallel to the wide face) boards (sometimes this checking is from exposed internal checks)

How does it occur?

- Surface layer attempts to shrink on an immovable (wet) core
- Dries in a stretched state. The more it stretches the higher the stress becomes Fibre strength properties determine if checks occur

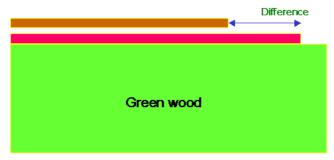


Figure 6. Relative tendency for wood layers to shrink. Upper rectangle indicates how much an isolated layer of wood could shrink. The rectangle below indicates the amount that it may actually shrink. "Difference" indicates how much it is stretched by being restrained by the block.

- The greater the "difference"- the higher the surface stress
- If stresses exceed wood strength it may fail and checks result
- Checks will initiate at weak points in the cell structure
- Wood cracks at the weakest point when the stretched layer extends beyond its strength limit
- Internal checking arises mainly in the low density earlywood from differential shrinkage between the wet and dry, and low and high density zones within the wood

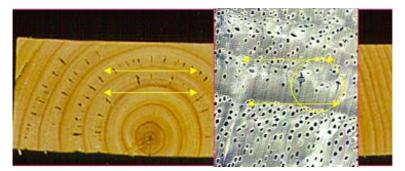


Figure 7. Differential shrinkage zones shown by arrows. Circle indicates the early formation of internal checks on a magnified portion of the cross section.

Management of internal checking

- Timber of species susceptible to collapse can be quartersawn (growth rings perpendicular to wide faces)
- Internal checking may be minimised by pre-drying with mild and uniform conditions

- Timber must not be reconditioned until the timber moisture content is below FSP
- Internal checking cannot be prevented in some check-prone material irrespective of the drying conditions
- Reduced checking can be obtained by drying thinner boards (in check-prone material) e.g.
 - o Boards <12mm 15mm thick show no appreciable checks
 - o Checking increases with board thickness greater than 15mm
- Checked material may be suitable for some uses where its effects can be concealed e.g. underside of panelling or flooring

Simple means of identifying material with internal checking

- Internal checks are revealed on the end-grain by cutting approximately 100mm or more from the end of a board
- Raised grain viewed along the board faces will also indicate internal checking (See Figure 3).

APPENDIX G. Fact Sheet on Best Practices for dealing with internally checked material.

Detection of Internal Checks during manufacturing.

The Timber Promotion Council (TPC) has recently released a poster describing the identification of internally checked material.¹ It described three stages for detecting checking.

- Stage 1: Prior to dressing the timber, inspect the ends of the boards for small, elongated checks. If these checks are found, mark the board and only use it for components that will be used in non-appearance positions.
- Stage 2: After the timber has been dressed, examine the board to see if any small checks are present along the edges. If checks are present, use these faces on non-exposed surfaces.
- Stage 3: The last stage is to run a hand over the board to detect the presence of any lifted grain. If present, then use face in concealed components.

Filling of Internal Checks.

If internal checking is present and the timber cannot be used on a non-exposed surface, then it might be feasible to use a wood filler to fill the check. There are a number of different commercial fillers available in Australia. These can be broadly classified into seven groups. The classes of fillers are:²

- Epoxy resin
- Shellac sticks
- Wax fillers
- Water-based fillers
- Oil-based fillers
- Auto body fillers (Flexible fiberglass putty)
- Glues

Anton Gerner recently described the use of wood fillers in filling holes and gaps in timber.² The following is a brief summary of the key points of that article.

- Good surface preparation is an important factor in getting a good fill. The wood should be sanded to at least 220 grit and any sawdust should be removed.
- It has been suggested that a coat of your chosen finish should be applied before the check is filled. This seals the timber (preventing the filler from potentially staining the timber) and identifies the final colour of the timber.
- The filler should be applied diagonally across the grain in each direction and then worked back and forth with the grain. Plastic or stainless steel putty knives or fillers are recommended for use with the fillers.
- Deep or large holes should be filled in layers to prevent the filler sagging or shrinking during drying.

¹ "Identifying Internal Checking During Manufacturing", Poster, Timber Promotion Council.

² A. Gerner, "Using wood fillers", Australian Wood Review, **34**, 88, March 2002.

- Colour matching of the filler to the wood can be difficult. It is recommended that test samples are prepared. Use scraps of the wood being used. Check the colour match of the filler with the wood before and after staining. Fillers can absorb stains differently to timber. Fillers can come in a range of colours or can be coloured with pigments. When mixing colours, it is important to thoroughly mix the filler to get an even colour distribution.
- Make sure the filler is completely dry before sanding and finishing. The drying process can be sped up by the careful use of a hair dryer or heat gun. After application of the filler and suitable drying time, sand the whole surface and continue with the finishing.