



## MEDIA RELEASE

IMMEDIATE RELEASE

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### WoodSolutions launches 'Ask an Expert' phone service

*Now there's a new source of information for professionals designing and building with wood and wood products – WoodSolutions Ask an Expert - Combining an extensive database of existing questions and answers with telephone and email access, this new service complements the extensive range of technical design guides and other information available from the WoodSolutions website.*

The 2,500+ people who access the WoodSolutions website each day have a new reason to visit the Ask An Expert service. Here they can find instant answers to their questions by searching the extensive database – or, submit their own question by phone or email if they can't find the answers they are looking for.

"We receive enquiries from architects, building designers and engineers on a wide range of subjects, some highly technical, fortunately we have experts providing the answers" said Eileen Newbury, Marketing and Communications Manager of Forest and Wood Products Australia, the industry services company that manages WoodSolutions.

There is a link to the Ask An Expert service on the WoodSolutions homepage, or it can be accessed directly at <http://www.woodsolutions.com.au/Resources/Ask-An-Expert/>

#### **About WoodSolutions™ & Forest and Wood Products Australia Limited (FWPA)**

WoodSolutions™ is managed by FWPA and supported by companies and organisations in the Australian forest and wood products industry.

FWPA is the forestry and wood industry's service provider, investing in research and development, and providing research results to the forest and wood products industry in Australia. FWPA aims to improve the competitiveness and sustainability of the Australian forest and wood products industry through innovation, and investment in effective and relevant R&D. FWPA undertakes industry-level activities where a collective approach can deliver more effective and valuable commercial outcomes than individual action.

#### **For more information, please contact:**

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